

## M

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b, c, d, e) (please read guidance note 9)

STRONG MANAGEMENT CONTROL  
 REGULAR STAFF TRAINING ON CUSTOMER CONTROL + AWARENESS  
 NO UNDER "18" ON PREMISES AFTER 20:00 PM  
 STRICT "CHALLENGE 25" POLICY THROUGHOUT  
 STAFF AWARENESS OF C.C.T.V MONITORING EQUIPMENT  
 DUE DILIGENCE FOLDER KEPT ON SITE, LOGGING INCIDENTS + EVENTS

b) The prevention of crime and disorder

WE WILL ADOPT A STRICT CHALLENGE 25 POLICY. STAFF WILL BE FULLY TRAINED ON SPOTTING INTOXICATED CUSTOMERS + NOT SERVING. STAFF WILL BE FULLY TRAINED ON REPORTING + LOGGING ALL EVENTS + REFUSALS. STAFF WILL BE FULLY TRAINED IN THE CCTV MONITORING EQUIPMENT + BE AWARE OF HOW TO DOWNLOAD RECORDINGS IF REQUIRED.

c) Public safety

STAFF ARE FULLY TRAINED TO ADHERE TO ALL HEALTH + SAFETY REQUIREMENTS. STAFF WILL NOT SERVE INTOXICATED CUSTOMERS. ALL STAFF ARE TRAINED TO ENSURE ALL INTERNAL + EXTERNAL LIGHTING IS IN WORKING ORDER AT ALL TIMES. LOG BOOK KEPT OF EVENTS + INCIDENTS. STRICT UNDER 25 (10) CHECKS. ALL FIXTURES + FITTINGS MAINTAINED TO A SAFE + GOOD STANDARD.

d) The prevention of public nuisance

PROMINANT SIGNAGE IN PLACE AT EXITS REQUESTING CUSTOMERS TO RESPECT RESIDENTS WHEN LEAVING. DELIVERIES OF GOODS WILL BE CARRIED OUT <sup># AT A TIME</sup> TO PREVENT NUISANCE TO ~~NEARBY~~ NEARBY RESIDENTS. CUSTOMERS WILL NOT BE ADMITTED AFTER CLOSING TIME. EXTERNAL LIGHTING WILL BE POSITIONED IN A WAY AS TO NOT CAUSE DISTURBANCE TO NEARBY RESIDENTS.

e) The protection of children from harm

"CHALLENGE 25" SIGNS THROUGHOUT THE PREMISES. NO UNDER 18 ALLOWED ON PREMISES AFTER 20:00 PM. WELL TRAINED STAFF ADJUST REQUIREMENTS FOR ~~PERSON~~ PERSONS IDENTIFICATION, AGE ESTABLISHMENT ETC. TRAINING LOG / RECORDS KEPT UP TO DATE FOR INSPECTION IF REQUIRED.